

DELIVERY ADDRESS

Australian Chamber Orchestra
Suite 3
13A Hickson Road
Dawes Point NSW 2000

VEHICLE SIZE AND WEIGHT LIMITS

- **Maximum vehicle length:** 8.8m (Medium Rigid Vehicles).
- **Maximum gross weight (truck plus contents):** 10T.
- **Preferred vehicle length:** 6.5m (Small Rigid Vehicles) and under.
- The loading dock is very narrow in some places, so experienced drivers are preferred.
- There is no forklift on site, so vehicles with tail-lifts or ramps are required for items unable to be hand-loaded.
- **For vehicles delivering to ACO's Lift 3 on the Western Apron, the only vehicles permitted are vans and cars.**
- Vehicles must always be escorted by an ACO staff member.

DELIVERY HOURS

- Loading dock activities (risk of loud noises): 7AM to 10PM
- Other deliveries (hand deliveries, low noise activities): 6AM to midnight.

PARKING

- **There is no parking permitted on any part of the Pier aprons.**
- All vehicles utilizing the loading areas for pick-up and delivery are permitted to occupy these spaces for a reasonable amount of time in order to facilitate loading and unloading as required.
- There is metered on-street parking on Hickson Road
- Car parks are located in the following places:
 - [Barangaroo Reserve \(5 Towns Place, Barangaroo\) 06:00 – 00:00](#)
Height Restriction 2.2m
 - [Barangaroo Point Car Park \(Entry via Hickson Road\) 05:00 – 00:00](#)
Height Restriction 2.1m
 - [Bond One \(20 Windmill Street, Millers Point\) 06:00 – 00:00](#)
Height Restriction 3.6m

SCHEDULING

- All deliveries to the Australian Chamber Orchestra **must be scheduled at least 48 hours in advance** so approval can be sought from the Walsh Bay Arts Precinct Manager.
- Vehicles collecting equipment post-performance/event will be allowed to enter the Loading Dock prior to the conclusion of the performance/event, so that loading may occur during patron egress, and so the vehicle may depart by the curfew time.

ACCESS PROCEDURE

- The loading dock is located on the eastern apron of and accessed via Pier 2/3 Entry 2, 13A Hickson Road (Refer Figures 2 over page).
- **On arrival drivers are to call the Australian Chamber Orchestra via the intercom at the boom gate.**
 - Pressing 4 then star (*) on the keypad at the boom gate (Refer Figure 3 over page)
 - Calling ACO Administration on **02 8274 3800**
 - Calling the Technical & Facilities Manager on **0448 195 732**
- The Loading Dock has a strict Forward In/Forward Out policy.
- **Under no circumstances are vehicles to reverse along the aprons, unless as part of a maneuver to turn around to exit.**
- Upon access, vehicles are to:
 - Turn on the vehicle's hazard lights;
 - Follow the ACO staff member or representative to their destination. N.B. The maximum speed permitted on the apron is 10km/hr;
 - Follow any directions given by ACO staff or representatives during the course of driving on the apron, loading/unloading and undertaking any maneuvers to enable egressing in a forward direction.
- **If there are any major obstructions that cannot be moved or members of the public that refuse to relocate, please contact the Technical and Facilities Manager or the Precinct Manager immediately.**

SAFETY

- PPE: All personnel, including staff, drivers and contractors must wear hi-vis vests and closed toe shoes at all times while in the loading dock.
- Children are not permitted in the loading dock at any time.

SCISSOR LIFT

- The scissor lift can only be operated by trained ACO staff members and approved, trained contractors.

FIGURES AND APPENDECIES

Figure 1. Vehicle Access Paths

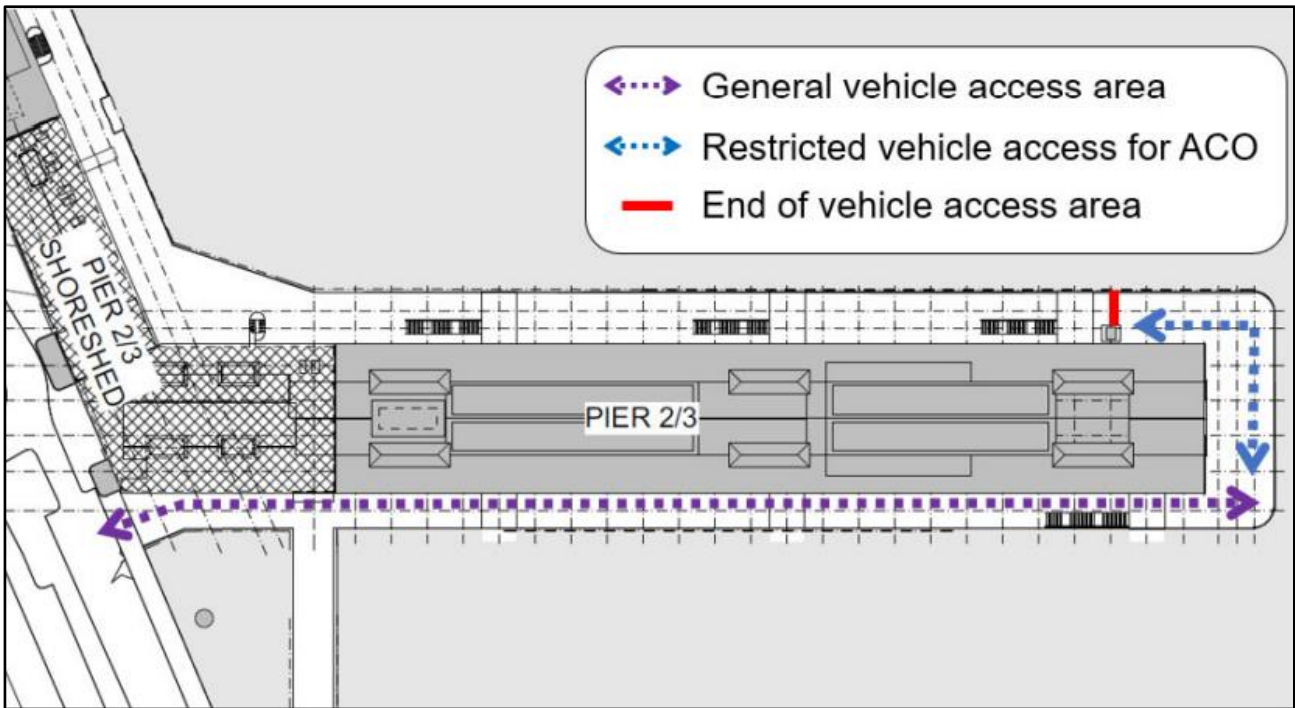


Figure 2. Pier 2/3 Vehicle Access Entry Point

Figure 3. Boom Gate Keypad

