

# PIER 2/3 LOADING DOCK Vehicle Access and Management

## DELIVERY ADDRESS

Australian Chamber Orchestra  
Suite 3, 13A Hickson Road  
Dawes Point NSW 2000

## VEHICLE SIZE AND WEIGHT LIMITS

- Maximum vehicle length: 8.8m (Medium Rigid Vehicles).
- Maximum gross weight (truck plus contents): 10T.
- Preferred vehicle length: 6.5m (Small Rigid Vehicles) and under.
- The loading dock is very narrow in some places, so experienced drivers are preferred.
- There is no forklift on site, so vehicles with tail-lifts or ramps are required for items unable to be hand-loaded.
- For vehicles delivering to ACO's Lift 3 on the Western Apron, the only vehicles permitted are vans and cars.
- Vehicles must always be escorted by an ACO staff member.

## DELIVERY HOURS

- Loading dock activities (risk of loud noises): 7AM to 10PM
- Other deliveries (hand deliveries, low noise activities): 6AM to midnight.

## PARKING

- There is no parking permitted on any part of the Pier aprons.
- All vehicles utilizing the loading areas for pick-up and delivery are permitted to occupy these spaces for a reasonable amount of time in order to facilitate loading and unloading as required.
- There is metered on-street parking on Hickson Road
- Car parks are located in the following places:
  - [Barangaroo Reserve \(5 Towns Place, Barangaroo\) 06:00 – 00:00](#)  
Height Restriction 2.2m
  - [Barangaroo Point Car Park \(Entry via Hickson Road\) 05:00 – 00:00](#)  
Height Restriction 2.1m
  - [Bond One \(20 Windmill Street, Millers Point\) 06:00 – 00:00](#)  
Height Restriction 3.6m

## SCHEDULING

- All deliveries to the Australian Chamber Orchestra **must be scheduled at least 48 hours in advance** so approval can be sought from the Walsh Bay Arts Precinct Manager.
- Vehicles collecting equipment post-performance/event will be allowed to enter the Loading Dock prior to the conclusion of the performance/event, so that loading may occur during patron egress, and so the vehicle may depart by the curfew time.

## ACCESS PROCEDURE

- The loading dock is located on the eastern apron of and accessed via Pier 2/3 Entry 2, 13A Hickson Road (Refer Figures 2 over page).
- On arrival drivers are to call the Australian Chamber Orchestra via the intercom at the boom gate.
  - Pressing 4 then star (\*) on the keypad at the boom gate (Refer Figure 3 over page), OR
  - Phoning the ACO Duty Technical Manager on 0447 095 200, or the ACO Duty Front of House Manager on 0460 973 582
- The Loading Dock has a strict Forward In/Forward Out policy.
- Under no circumstances are vehicles to reverse along the aprons, unless as part of a maneuver to turn around to exit.
- Upon access, vehicles are to:
  - Turn on the vehicle's hazard lights;
  - Follow the ACO staff member or representative to their destination. N.B. The maximum speed permitted on the apron is 10km/hr;
  - Follow any directions given by ACO staff or representatives during the course of driving on the apron, loading/unloading and undertaking any maneuvers to enable egressing in a forward direction.

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- If there are any major obstructions that cannot be moved or members of the public that refuse to relocate, please contact the Technical and Facilities Manager or the Precinct Manager immediately.

## SAFETY

- PPE: All personnel, including staff, drivers and contractors must wear hi-vis vests and closed toe shoes at all times while in the loading dock.
- Children are not permitted in the loading dock at any time.

## SCISSOR LIFT

- The scissor lift can only be operated by trained ACO staff members and approved, trained contractors.

## FIGURES AND APPENDECIES

Figure 1. Vehicle Access Paths

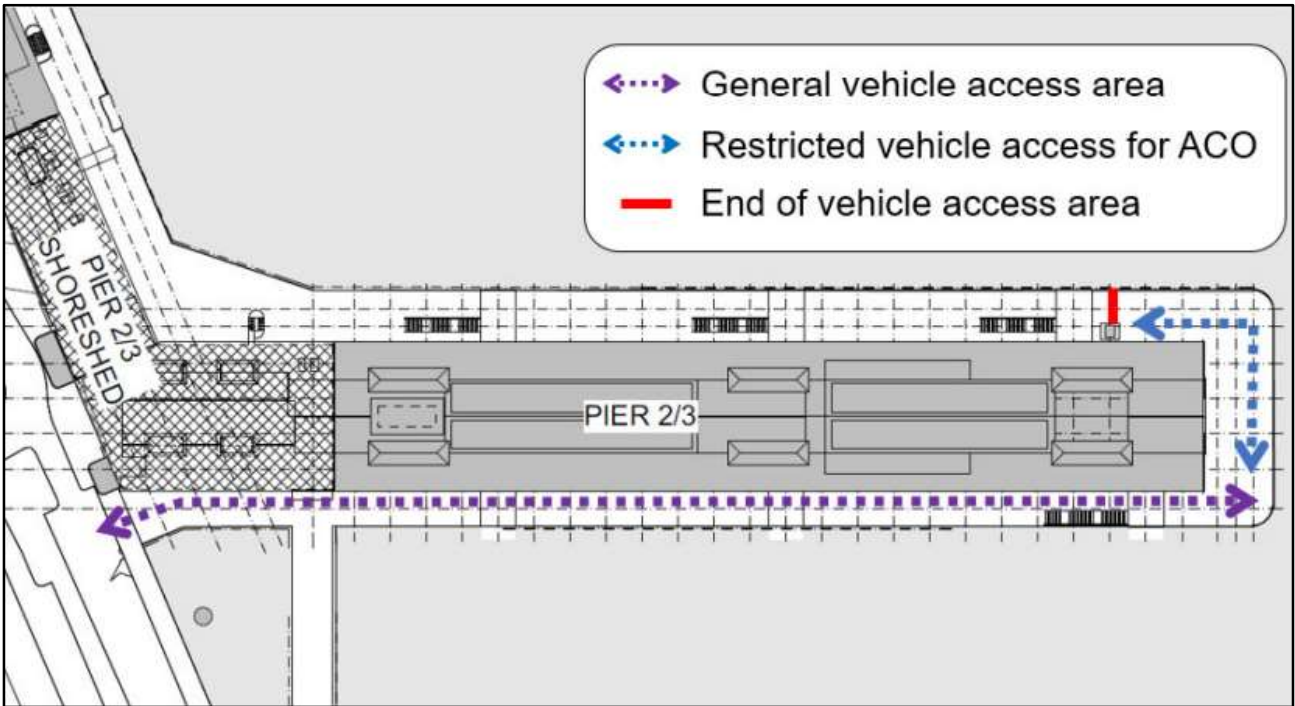


Figure 2. Pier 2/3 Vehicle Access Entry Point

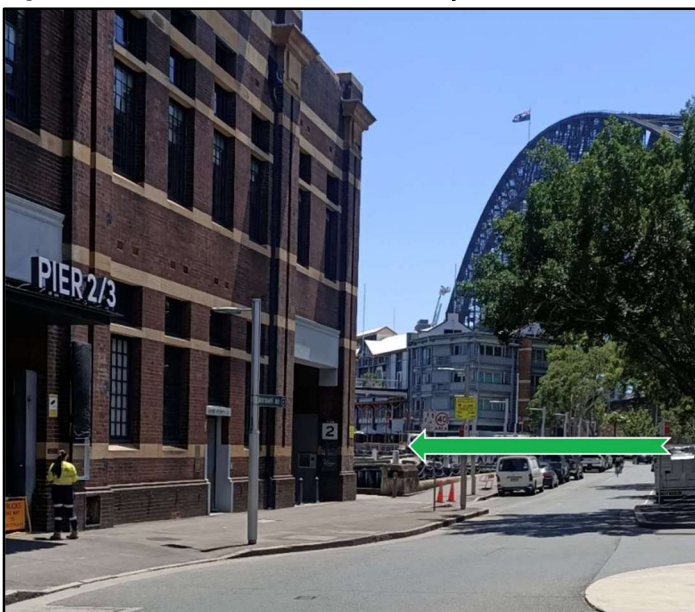


Figure 3. Boom Gate Keypad

