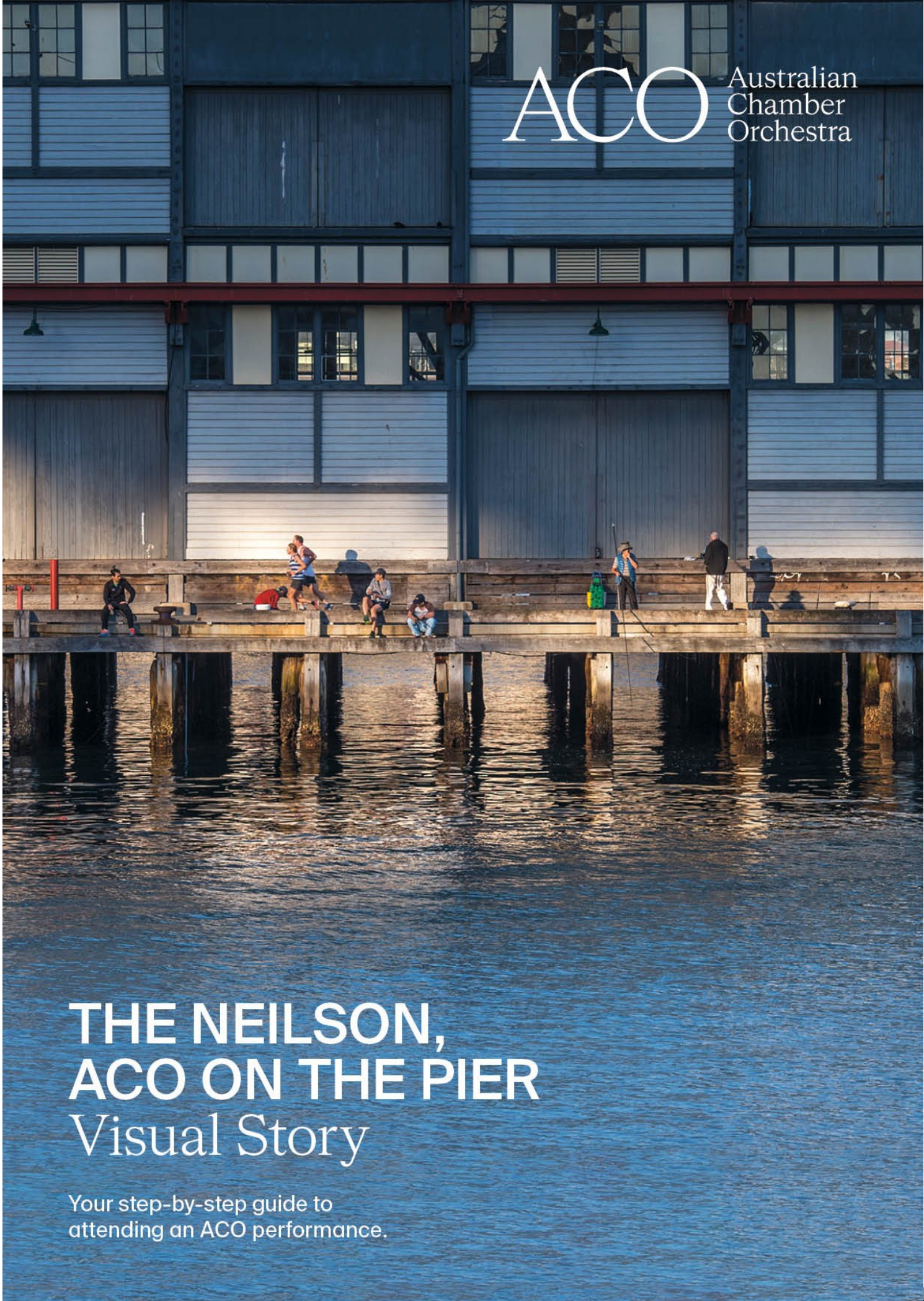


The logo for the Australian Chamber Orchestra (ACO) is positioned in the upper right corner. It features the letters 'ACO' in a large, white, serif font, followed by the words 'Australian Chamber Orchestra' in a smaller, white, sans-serif font.

ACO Australian Chamber Orchestra

The background of the entire page is a photograph of a large, multi-story building with a blue and white facade, identified as The Neilson. The building has many windows and a prominent red horizontal band. In front of the building is a wooden pier extending into a body of water. Several people are sitting and standing on the pier, and their reflections are visible in the water. The water is a deep blue color.

THE NEILSON, ACO ON THE PIER Visual Story

Your step-by-step guide to
attending an ACO performance.

ACO Relaxed Performance: Gershwin & Shostakovich

To help you plan your visit, here are the performances timings.

- 10:00am The foyer and bar will be open where you can buy a drink or a snack, if you would like to.
- 10:50am The theatre will open, and you can take your seats.
- 11:00am The performance begins.
- 11:50am The performance will finish, and you can make your way back to the foyer and then head home.

The ACO staff are there to help with any questions. You can contact us by phone on 1800 444 444 or email boxoffice@aco.com.au.

How to get to ACO On The Pier

The Australian Chamber Orchestra is located at ACO On The Pier, Suite 3, 13A Hickson Rd, Dawes Point.



You can find out more about visiting ACO on our website's '[Plan your Visit](#)' and '[Accessibility](#)' pages.

Arriving at the ACO

The ACO is located at the far end of Pier 2/3, accessible from either side of the Pier.

Western side – Look for the sign marked 'Pier 2/3'.



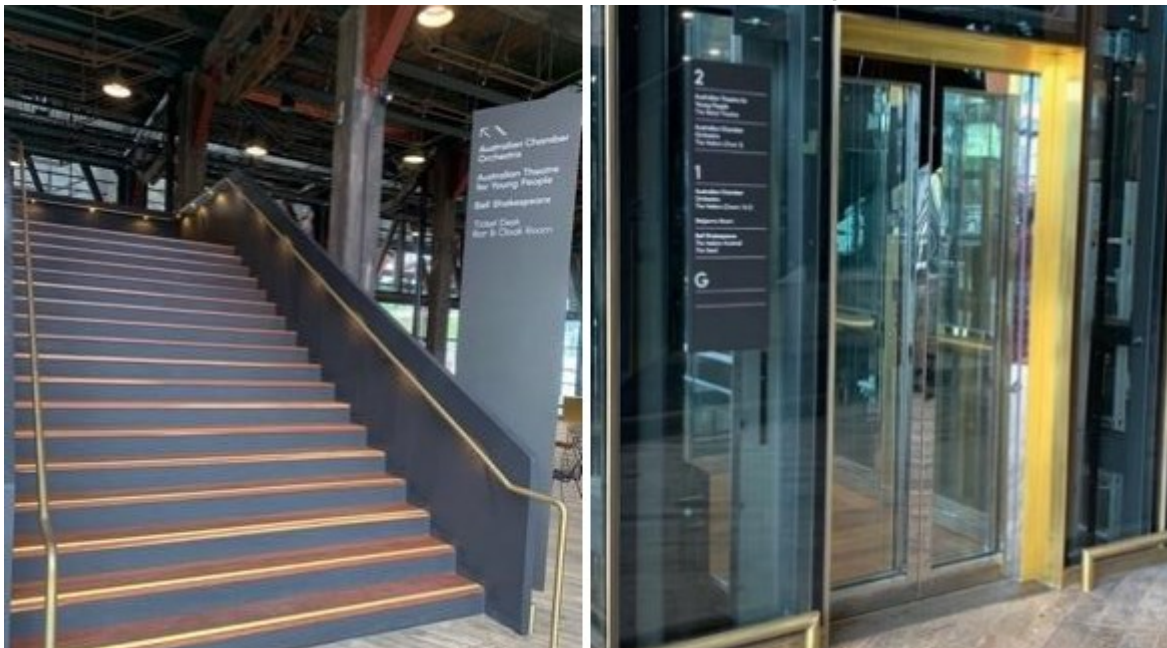
Enter here and walk along the ground level, past Bell Shakespeare, until you see the 'Australian Chamber Orchestra' sign.



Eastern side – Enter via the ramp or stairs and pass the ‘Australian Theatre for Young People’.

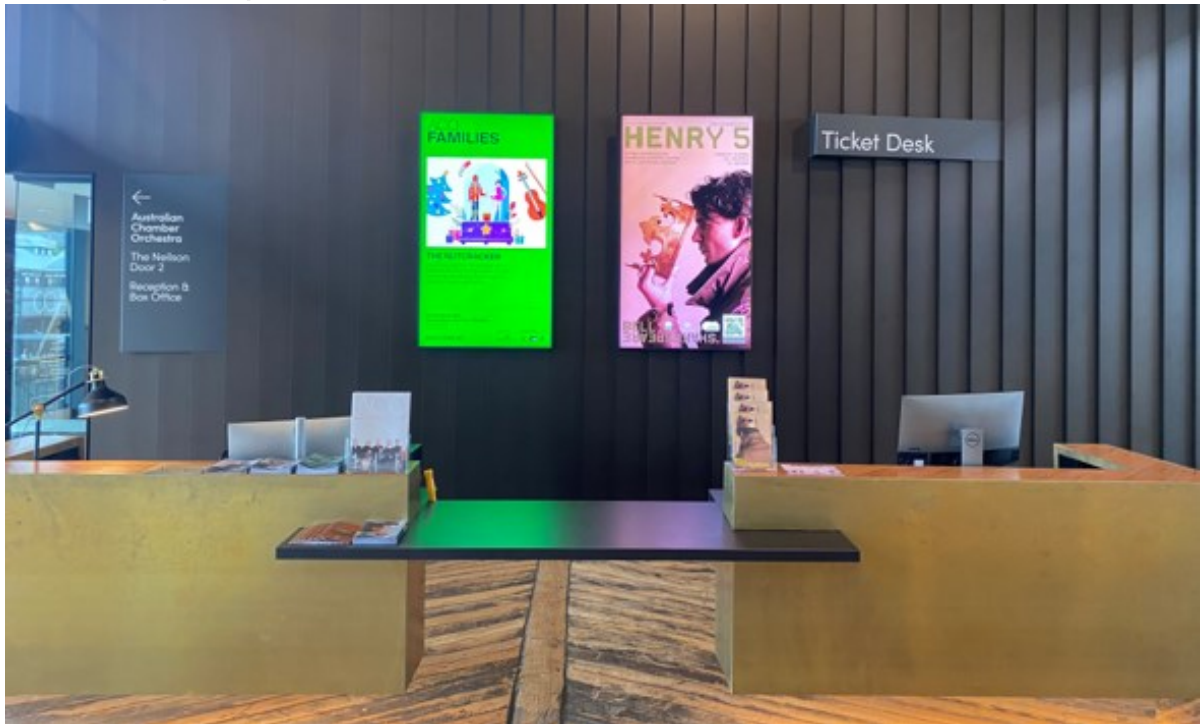


Doors on both sides lead into the ground floor foyer. From there, take the stairs or lifts to Level One, where the ACO Foyer is located.



Inside ACO On The Pier

On Level One, collect your ticket from the Ticket Desk or open your e-ticket on your phone.



Drinks and snacks are available at the bar before the performance.



Accessible toilets are located on every level.

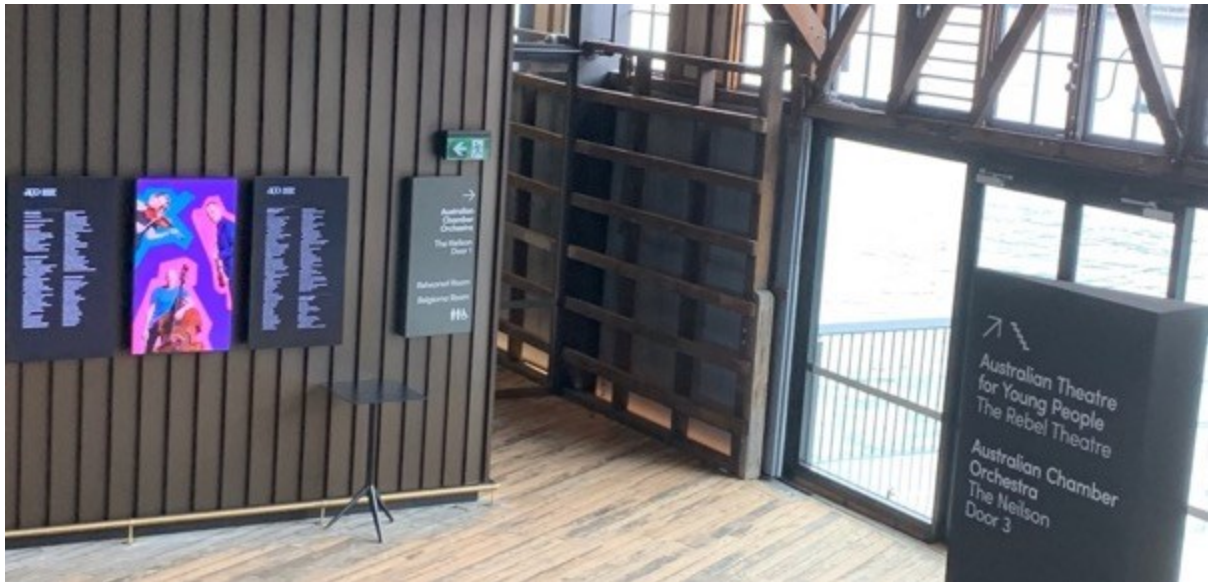


Ushers, wearing black t-shirts and ACO badges, are available for assistance at any time.



Entering the Performance Space

The performance will take place in **The Neilson**, ACO's theatre. You can enter via Door 1 or Door 2 on Level 1, or if you would prefer to sit on the balcony level, via Door 3 on Level 2 - an usher will check your ticket at the door and guide you to the theatre.



Please note that tickets are general admission meaning you can sit wherever you feel most comfortable. The Neilson has fixed seats in the seating bank and along the balcony, or the option to sit on the floor if you would like.



The Quiet Space

If you need a break from the performance at any time, you can leave The Neilson and go to the 'quiet space', down the corridor from Door 1 (to the right of the stage). An Usher will help you find your way. The quiet space has chairs, rugs, and cushions.



The Performance

The concert begins at 11am when the musicians walk on stage.



Audience members are welcome to move around during the performance. If you would like to leave the performance at any time, you can exit through any of the doors. You are welcome to come back into The Neilson at any time. Our ushers will be available to assist you.

The performance lasts approximately 50-minutes A bow from the musicians signals the end, after which they will leave the stage.

Ushers will then guide the audience back to the foyer. Please note, the theatre bar will close after the performance.