Visual Story

ACO OnThePier



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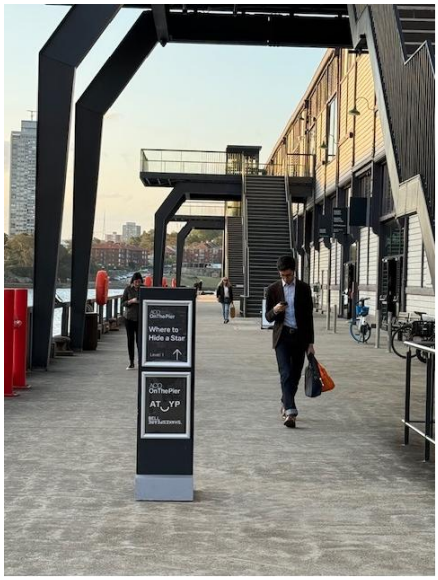
Your easy guide to
attending an ACO Relaxed performance.

Welcome to ACO On The Pier. This guide helps you know what to expect when you attend the **ACO X Club Weld Showcase** performance.



About ACO X Club Weld Showcase Performance

You will enjoy a special concert where musicians from ACO and Club Weld come together.
The concert will be performed in a theatre with **live music** played by neurodiverse artists from Club Weld performing alongside ACO musicians.



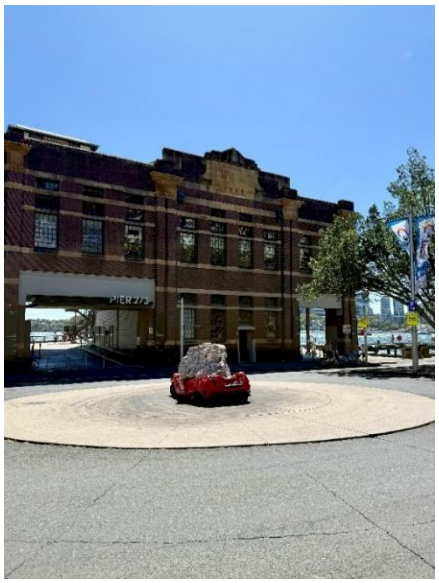
Performance Details

The performance will be held at **7pm**.

The Performance will be in a theatre called **The Neilson** located within **ACO On The Pier** (Level 1 of Pier 2/3 on Hickson Road).

Before the show you can spend time in our Foyer space. It will be **open from 6pm**.

If you have any questions or want to visit before the concert, call us on 1800 444 444 or email boxoffice@aco.com.au.



Getting to ACO On The Pier

We are located on **Level 1, Pier 2/3, 13A Hickson Rd, Dawes Point, NSW 2000.**

Public Transport:

Train/Metro: Barangaroo Metro Station and Circular Quay are within walking distance to ACO On The Pier (10-15 minutes).

Bus 324 or 325 (Watsons Bay to Walsh Bay): drops off near Pier 2/3.

Look for the roundabout with a red car sculpture. The entrance to Pier 2/3 is next to it.

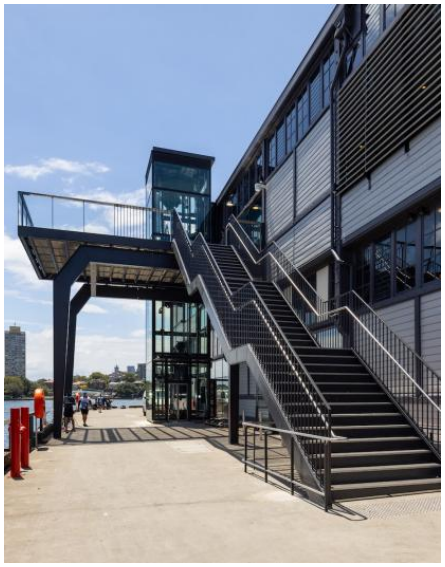


Arriving at ACO On The Pier

Access to this performance will be via the stairs or external lift located at the far end of the western side of Pier 2/3.

To help you find your way, look out for the purple carpet, these signs, and our friendly ACO staff who will be there to assist you.

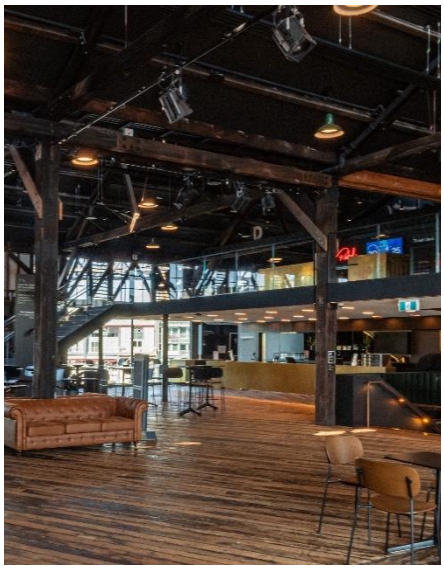
You can find out more about visiting on the ACO website Plan your Visit and 'Accessibility' pages.



Inside ACO On The Pier

When you reach the Pier, take the lift or the stairs up to level 1.

If you take the lift, the doors will open on the other side of where you entered and you can see right though the lift as you move between floors.



Before the Performance

You can sit and relax in our foyer on Level 1 **any time from 6pm onwards**. Take in the views of Sydney Harbour and you will also find the following:

- Ticket Desk
- Theatre Bar
- Toilets
- Path to the theatre
- Quiet Space



This area might be busy with other people waiting to see a show.

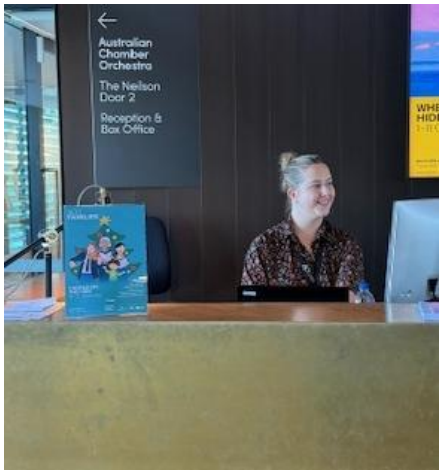
You will hear background music in this area and there maybe fans on in the ceiling.



Front of House Team

Our friendly Front of House team are here to help you at any time. They wear black ACO t-shirts and name badges.

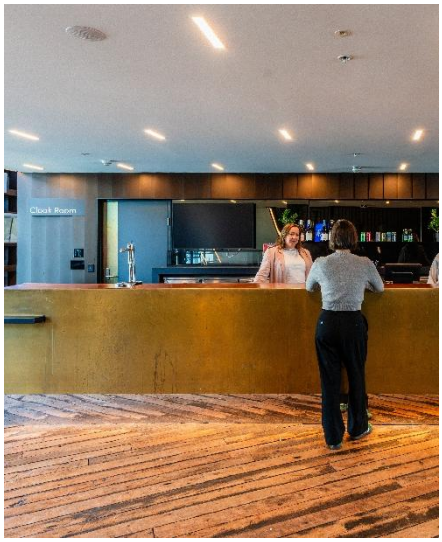
They also wear 2-way radios so they can communicate with each other.



Ticket Desk

If you need to collect your ticket or have a question about your ticket, our friendly team at the Ticket Desk can help you.

You will find them in the foyer.



Food and Drink

You can buy drinks and food at our **Theatre Bar,** or you are welcome to bring your own. The bar is open from 6pm before the performance, and until 8:30pm post show.

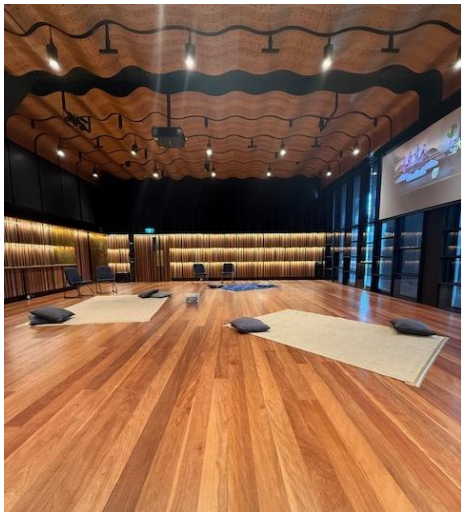
You can bring drinks into the theatre in plastic cups. Please enjoy food before or after the show.

Speak to one of our friendly team behind the bar if you have any questions.



Toilets

These signs show you where the toilets are. Accessible toilets are located on every level.



The Quiet Space

If the foyer is too busy for you or you need a break during the performance, you can go to the **Quiet Space** in **The Studio**. Our Front of House team can help you find it.

The quiet space has chairs, rugs, and cushions, and you can watch the performance from there if you prefer.



Entering The Neilson (theatre)

The theatre will be open around **6:45pm**. You may hear an **announcement** when it is time to take a seat in the theatre.

Follow our friendly front of house team to access The Neilson.

An usher will greet you, check your ticket, and help you find a seat. If you would like extra time to be seated, please let one of our team know when you arrive.



Inside the Theatre

You can choose any seat you like. There are fixed seats in the seating bank and balcony.

You will see music stands and chairs on the stage area. Our ushers will be available during the performance if you need any assistance.





During the Performance

The show beings at **7pm.** The lights will dim when the show is about to start**.**

The performance runs for 60 minutes (no interval).

Different musicians /artists will come out from either side of the stage between different pieces of music, and different instruments played. You will hear strings, wind, and brass instruments as well as vocalists, piano/keyboard, guitar, and drums/percussion.

There may be some haze and different lighting throughout the performance.

There will be clapping during and at the end of the performance. The theatre lights will brighten to let you know the performance is over and the doors will open.





Noise reducing headphones



Hat or sunglasses



Stimming or fidget toy or device

Sensory Experiences

During your visit, you might notice:

- People around you and some waiting in lines.
- Sounds of instruments, voices, and clapping.
- Smells from food or drinks in the venue.

You can bring things that help you feel comfortable, like:

- Headphones
- Sensory toys
- Sunglasses or a hat

You are also welcome to move around during the performance. If you need to take a break during the show you can do so whenever you need to.

The **quiet space** will be available throughout in The Studio. You are welcome to come back into The Neilson at any time during the show.

We hope you enjoy your time with us. Our Front of House team will be available to assist you at any time.